

(b)(3)

[REDACTED]

From: [REDACTED] (b)(3)
Sent: Wednesday, November 19, 2014 8:42 AM
To: [REDACTED] (b)(3)
Cc: [REDACTED] (b)(3)
Subject: Facilities Support Feedback Submission - [REDACTED] Cafeteria - Short Order Cook (b)(3)

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(b)(3)

[REDACTED]

Subject: [REDACTED] Cafeteria - Short Order Cook (b)(3)
Feedback: I have had several instances of frustration with the Short Order cook in the grill area. She is frequently abrupt with customers and staff - I have seen her dress down a newer cook for no obvious reason. The chef is slow to complete orders, does not help keep the breakfast buffet adequately stocked, and has delivered sub-par offerings due to inattention (for example, yesterday the french fries were undercooked). Previous short order chefs in the building were able to keep up with the rush of business, deliver better tasting/fresher food, and engaged customers and staff in a welcoming and positive way.

I recommend you interview the staff at that location and/or seek additional customer feedback at that location concerning the chef's performance and service delivery.

Submitted By: [REDACTED] (b)(3)